

**City of Mounds View  
Standard Performance Measures  
For the Year Ended December 31, 2021**

	2013	2014	2015	2016	2017	2018	2019	2020	2021
<b>General</b>									
Percent change in the taxable property market value.	-4.244%	-1.672%	4.734%	4.316%	6.700%	7.900%	9.202%	8.309%	6.100%
Nuisance code enforcement cases per 1,000 population.	31.43	60.58	63.24	48.28	11.09	45.25	35.19	13.02	12.83
Bond rating.	AA-3	AA-3	AA-3	AA-3	AA	AA	AA	AA	AA
Accuracy of post election audit. (% of ballots counted accurately) (2012, 2014, 2016, 2018, 2020 General Election)	Not selected for audit	Not selected for audit	Not selected for audit	Not selected for audit	Not selected for audit	Not selected for audit	Not selected for audit	Not selected for audit	Not selected for audit
<b>Police Services</b>									
Part I crime rates (total incidents 2013-2019, 383, 448, 357, 433, 402, 478, 334)	3,052	3,588	2,794	3,315	3,058	3,612	2,510	1,647	3,010
Part II crime rates (total incidents 2013-2019, 602, 545, 419, 493, 423, 430, 445)	4,772	4,364	3,279	3,774	3,218	3,249	3,344	2,295	2,787
Part I crime clearance rates	15%	17%	13%	19%	15%	9%	10%	8%	7%
Par II crime clearance rates	58%	55%	45%	56%	58%	52%	58%	55%	71%
Average police response time all incidents.	4:40 minutes	4:40 minutes	5:00 minutes	-	-	-	-	-	-
Emergency/Crime in progress	-	-	-	3:44 minutes	4:10 minutes	4:29 minutes	4:10 minutes	4:26 minutes	4:15 minutes
Crime in last 20 minutes	-	-	-	4:56 minutes	4:44 minutes	5:09 minutes	4:48 minutes	5:13 minutes	4:58 minutes
<b>Fire and EMS Services</b>									
Insurance rating.	ISO 3	ISO 3	ISO 3	ISO 3	ISO 3	ISO 3	ISO 3	ISO 3	ISO 3
Average fire response time.									
Emergency calls - weekdays (staffed)	6 minutes	6 minutes	6 minutes	5 minutes	4 minutes	5:58 minutes	5:46 minutes	5:07 minutes	5:25 minutes
Emergency calls - nights and weekends (volunteers)	7 minutes	7 minutes	7 minutes	8 minutes	6 minutes	7:07 minutes	7:10 minutes	7:18 minutes	8:01 minutes
Non-emergency calls - weekdays (staffed)	8.3 minutes	8.3 minutes	8.3 minutes	8 minutes	8 minutes	7:35 minutes	8:18 minutes	7:24 minutes	8:20 minutes
Non-emergency calls - nights and weekends (volunteers)	10.5 minutes	11 minutes	10.5 minutes	11 minutes	9 minutes	8:01 minutes	9:02 minutes	7:24 minutes	9:44 Minutes
Fire calls per 1,000 population.	16.45	16.16	16.63	21.07	20.52	15.23	16.58	15.17	19.17
The Fire Department is not the primary EMS provider they assist Police and Ambulance when called.									
<b>Streets</b>									
Average city street pavement condition rating.	73	78	75	85	87	87	89.5	88.8	87
Expenditures for road rehabilitation per paved lane mile rehabilitated.	\$ 1,094,505	\$ 1,279,414	\$ 1,263,268	\$ 1,101,435	\$ 1,174,134	\$ 676,368	\$ 589,601	\$ 2,084,515	\$ -
Percentage of all jurisdiction lane miles rehabilitated in the year. 0/43.33	6.92%	4.24%	5.54%	6.00%	1.62%	2.70%	1.62%	1.38%	0.00%
Average hours to complete road system during snow event.	6 hours	5.5 hours	5.5 hours	5.5 hours	5.5 hours	5.5 hours	5 hours	5 hours	5 hours
<b>Water</b>									
Operating cost per 1,000,000 gallons of water pumped/produced.	\$ 2,540.37	\$ 2,676.67	\$ 2,739.44	\$ 2,684.51	\$ 2,606.44	\$ 2,523.04	\$ 2,943.27	\$ 2,774.04	\$ 2,631.45
<b>Sanitary Sewer</b>									
Number of sewer blockages on city system per 100 connections	zero	zero	zero	zero	zero	zero	0.03	0.06	0.06
Population (per U.S. Census, per Metropolitan Council)	12,155	12,314	12,444	13,007	13,161	13,327	13,328	13,513	13,249

As additional information is collected the City will establish outcome measures that will assist in assessing whether community goals are being met.